



VALOORES
Live Webinar

***From Pain to Gain
in'Time of Covid-19***

***Recovery will be Digital
in'Financial Services,
Government, Education, ...***

Wednesday July 8th, 2020

11:30am GMT 7:30am New York 2:30pm Doha

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BACKGROUND

Digital Transformation has already started, but no one imagined there will be such a sudden Covid-19 pandemic. It turned the world upside down and forced us to break with the past and live a coming world.

From the Business side, it was a full collapse, but when we start to raise our head, a new model established during and after. Digital was an option before, but now it's an obligation, to a survival model of the Business. The world after Covid-19 is unlikely to return to what it used to be.

New Business Challenges, New Competitive threats, Aging technology, Increasing Cost pressures, and Increasing Regulatory Policies, gave birth to an Ocean of Digital Transformation Opportunities, for Businesses to shine based on a New Digital Reality

Recovery will be Digital. This pandemic imposed a new way of doing business. Many trends already underway in the global economy are being accelerated. It's another dimension, another road map. We need to craft an ambitious reconstruction plan.

The rapid migration to Digital Technologies driven by the pandemic will continue into the recovery. How will capabilities accelerate, to keep pace?

Most executives digitized their business to protect employees and serve customers facing mobility restrictions. We are witnessing the deployment of remote work and digital access to services across every domain.

We have shrunk years in consumer and business digital adoption, in a matter of few months.

As some regions begin reopening, businesses are considering how to return with full speed in an unstable environment, in which lockdowns will ease.

OBJECTIVES

- Insight into how fast will the Digital Recovery be
- Shed light on Financial Services, Government, and Education during the pandemic and what they did to recover
 - Financial Services
 - Banks have transitioned to remote sales and service teams and launched digital outreach to customers to make flexible payment arrangements for loans and mortgages. They've been also responding to Regulatory Demands imposed in the aftermath of the 2008 financial crisis; most have continued to fight back within the bounds of their existing business models, rather than adapt to the systemic shifts underway.
 - Insurance Digital Transformation and Disruptive Innovation have gone from being vague futuristic concepts, to immediate action items on their strategic agendas. They need to shift from Core Transformation to Digital Transformation.
 - In recent years, electronic payments have been one of the fastest areas of growth in financial services. The crisis accelerated this growth: the technology exists, and consumer and merchant understanding and adoption has significantly increased. Financial institutions need to respond to the demand.
 - Government
 - Information and communication technologies play a vital role in promoting the health and safety of people and in keeping economies and societies working during the ongoing COVID-19 crisis.
 - Digital government technologies kept governments and people connected during the outbreak.
 - Digital technologies have also enabled governments to make rapid policy decisions based on real-time data and analytics, to enhance the capacities of local authorities for better coordination and to deploy evidence-based services to those who need them most.
 - Education
 - Schools have pivoted to online learning and digital classrooms.
 - Large-scale, national efforts to utilize technology in support of remote learning, distance education and online learning during the COVID-19 pandemic are emerging and evolving quickly.
 - The use of educational technologies at scale in response to disease outbreaks
 - Many countries are trying to quickly provide access to digital learning content from multiple sources.
- Implement a sustainable Digital Transformation for the future, to improve and thrive
- The Digital Recovery Agenda
- What is needed to Resist, and embrace the Digital Transformation going forward?
- Customer behaviors and preferred interactions have changed significantly
- While they continue to shift, the uptick in the use of digital services is here to stay

- People using digital channels will continue to use them when things return to normal.
- Companies will need to ensure their digital channels are aligned or better than their competition
- Digital laggards will be substantially disadvantaged during the recovery.
- Demand recovery will be unpredictable; uneven across geographies, sectors, product categories, and customer segments, and often slow to return to pre-crisis levels
- Many industries must deal with periods of structural overcapacity
- Companies face painful need to right size their cost and operations
- New data and completely rebuilt analytical models will be essential to steer decisions
- Many organizations have shifted to remote-working models almost overnight
- Remote ways of working have driven the faster execution that we're all experiencing

WHO SHOULD ATTEND THIS WEBINAR

- Regulators and Central Banks
- Partners
- Assurance Auditors & Strategy Consultants
- Banks and Insurance:
 - Chief Executive Officers and General Managers
 - Chief Finance officers
 - Chief Compliance Officers and Managers
 - Chief Strategy Officers and Consultants
 - Chief Risk Officers and Managers
 - Chief Technology Officers and IT Managers
- Government bodies
- Education institutes

TOPIC AND AGENDA

Duration: 40 minutes and 10 minutes for QAs

Topic: From Pain to Gain in Time of Covid-19. Recovery will be Digital, in Financial Services, Governments, Education, ...

Agenda:

- How Fast will be the Digital Recovery and Why?
- How did COVID-19 impact Financial Services, Government, and Education, and how did they react?
- What's Next to secure a sustainable Digital Transformation, to improve and thrive?
- Do You think you have time to Resist?

**You will receive the Material along with the
Recorded Webinar on your Email address**

For more information kindly send your questions on:

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